#### STRENGTHS-BASED Approach: Developing Resilient, Prosocial Youth & Families

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#### What will be covered:



- B) Key STRENGTHS-BASED Areas of Intervention
  - 1) Establish Positive RELATIONSHIPs
  - 2) Promote HOPE (Optimistic Attitude Development)
  - 3) Utilize SOLUTION-FOCUSED Questions
  - 4) Identify APPROACH GOALS
  - 5) Target PROTECTIVE FACTORS linked to RESILIENCE
  - 6) Promote PROSOCIAL Behaviors
  - 7) Teach ADAPTIVE COPING for ACEs & Life Stressors
  - 8) Delivery of Services-LEARNING ACQUISITION

- C) Promoting a RESILIENT MINDSET and Stabilizing **High-Needs Youth**
- D) Create a STRENGTHS-BASED TEAM
- E) Strategies for enhancing OPENNESS & HONESTY
- F) Be PROACTIVE & PREVENTION-ORIENTED
- G) Incorporating Evidence-Based PRINCIPLES into treatment services
- H) Conclusion

#### A) Defining a Strengths-Based Approach (SBA)

Strengths-Based Approach (SBA) focuses on the identification, creation, & reinforcement of clients' individual, family, and community strengths & resources



- \*Emphasis on what is RIGHT with clients, rather than what is wrong with them
- \*Emphasis on Positive RELATIONSHIPS
- \*Emphasis on Promoting HOPE & RESILIENCE
- Emphasis on being PROACTIVE & PREVENTION-ORIENTED

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Powell, 2024, 2018, 2016, 2015, 2011, 2010a

SBA consists of an eclectic mix of psychological theories, research, interventions, & schools of thought, which include components that promote healthy development and assist clients in learning more about 'what to do' as opposed to 'what not to do'.

Humanistic  $P_{ ext{erson-Centered}}$ Solution-Focused Trauma-Informed Care Cognitive-Behavioral Resilience Research Narrative Therapy

Positive Youth Development

Family Systems

Interpersonal Therapy Neuroscience

**Good Lives Model** RNR's Responsivity Principle

Social Learning Theory **Ecological Model** 

Character Education Biopsychosocial Model

**Developmental Theory** Positive Psychology

MTSS/ RTI/ PBIS

There is growing RESEARCH SUPPORT for utilizing a Strengths-Based Approach in Human Services Moisan et al., 2019; Onyeka et al., 2021; Powell, 2024;



AND the empirical support comes from lots of COOL (Fett or Tøff 3) Areas of Psychological Research including...

- \*Power of Relationships/ Social Connections
- \*Resilience & Protective Factors
- \*Hope & Self-Efficacy
- \*Neuroplasticity
- \*Solution-Focused Therapy
- \*Healthy Relationship Attributes
- \*Self-Care & Burnout Prevention

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#### My First Job Working With At-Risk (AT-PROMISE) Youth:

... When I first began to understand the importance of being STRENGTHS-BASED

#### **Lessons Learned:**

- \* When working with youth (and families) who are struggling with disruptive and/or abusive behaviors, there is a risk of slipping into a negative, deficit-based focus
- \* Good Self-Awareness/ Self-Reflection is critical for preventing a negative, deficit-based focus



\* We must do everything we can to create a Safe, Prosocial Space for Youth so they can move beyond surviving... to THRIVING

We must Guard against the Risk of Becoming Harsh, Confrontational, & Deficit-Based (which can IMPEDE the development of a Safe, Trusting, Therapeutic Relationship)



**Maintaining a STRENGTHS-BASED ORIENTATION** is essential

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**Strengths-Based Interventions** Targeting 6 areas of healthy development Powell, 2015 1- Relationship Development (Chap 9) SBI #1-2 2- Optimistic Attitude Development (Chap 10) SBI #3-8 3- Asset Development (Chap 11) SBI #9-20 4- Prosocial Development (Chap 12) SBI #21-30 5- Intellectual Development (Chap 13) SBI #31-38 6- Provider Development (Chap 14) SBI #39-41

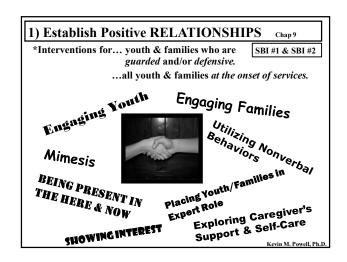
# Refer to HANDOUT-41 Strengths-Based Interventions (SBI)...actually 175+ interventions 41 STRENGTHS-BASED INTERVENTIONS



B) Key STRENGTHS-BASED Areas of Intervention

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- 8) Delivery of Services-LEARNING ACQUISITION

Important Concepts to Introduce to both Clients & Staff



#### Research has found SOCIAL CONNECTIONS & **POSITIVE RELATIONSHIPS to be a powerful variable** linked to positive outcomes ...



#### In Treatment (Therapist)

e.g., Karver, DeNadai, Monahan, & Shirk, 2018; Norcross & Lambert, 2018; Norcross & Wampold, 2019; Wampold & Imel, 2015



#### In Schools (Teachers)

e.g., Endedijk et al., 2022; Iznardo et al., 2023; Lei, Cui, & Chui, 2018; Sethi & Scales, 2020; ten Bokkela et al., 2023

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#### In Homes (Parents)

e.g., Boele et al., 2019; Smith & Kazak, 2017; Schulz et al., 2023



#### \*With Mentors

e.g., Burton et al., 2022; Christensen et al., 2020; Poon, Christensen, & Rhodes, 2021; Repose et al., 2019



#### \*With Probation & Parole Officers (Supervising Agents)

e.g., Blasko & Taxman, 2018; Epperson et al., 2017

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#### A) Take time to Attend to a Youth's Experiences & Life Story with RESPECTFUL CURIOSITY & HUMILITY

SBI #1



\*Show interest in youth. Get to know

Ask about where they live and what they like to do.

Ask about their Interests/ Hobbies/ Passions/ Talents

\*Be present in the Here & Now

Note: Do NOT start off by requiring an in-depth description of problems... It is important to first create a Psychologically Safe Space for clients.

#### B) Be cognizant of the influence of our Non-verbal and Para-verbal behaviors



#### Non-Verbal

(e.g., facial expressions, eyebrows, crossing arms, head nods, eye contact)

#### Para-Verbal

(e.g., tone, pitch, pace of our voice)

Bedi, 2006; da Silva Ferreira et al, 2014; Salazar Kämpf et al., 2021

#### **Actions Often Speak Louder Than Words!**

#### **Our Non-Verbal Behaviors often influence OTHERS**

#### **Emotional Contagion**

A process in which we influence the emotions & behaviors of each other by unconsciously & consciously imitating each others facial expressions, body language, & speech patterns/vocal tones.

Fowler & Christakis, 2008; Kramer, Guillory, & Hancock, 2014; Olszanowski, Wrobel, & Hess, 2019; Prochazkova & Kret, 2017

Age: 4 months...





Youth Service Programs can harness 'Positive' **Emotional Contagion** 

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#### C) Strengthen CONNECTIONS with Support System



SBI #2

We are ALL social beings and connections with others is a critical component for healthy well-being.



SOCIAL CONNECTEDNESS to stable caregivers, positive peers, romantic partners, teachers, school, human service providers, etc.

Reduces the Risk of Suicide

Cui et al., 2021, Gunn et al, 2018; Näher et al., 2020; Stone et al., 2014



**Enhances Physical & Mental Health** 

Smith & Kazak , 2017; Weir, 2018

Loneliness & Social Isolation linked to:

- \*Depression
- \*Increase risk of Dementia
- \*Poor Sleep quality
- \*Impaired Immunity
- \*Impaired Executive Functioning \*Accelerated Cognitive Decline
- \*Increase risk of Stroke \*Increase risk of Coronary Heart Disease

Novotney, 2019

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Establishing Positive CONNECTIONS with PARENTS/ CAREGIVERS and SUPPORTING THEIR STABILITY is essential for good outcomes.

Stable Caregivers \_\_\_\_\_ Stable Children

Parents/caregivers have a strong influence over their children through SOCIAL LEARNING/ MODELING (learning through observation)

And Social Learning starts at a very young age...



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#### Strategies for ENGAGING Caregivers (& youth)

ENGAGING CAREGIVERS IN YOUTH SERVICES

SBI #2

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HANDOUT:

Engaging Caregivers in Youth Services at kevinpowellphd.com under the Resource tab

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#### 1) Place caregivers in the EXPERT ROLE

"What are your thoughts/ suggestions regarding what will help you (your son, daughter, grandchild, etc.)?



Gather info about strengths & needs, as well as what has worked and what has not worked in the past regarding intervention strategies.

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# 2) Ask about caregiver's (and youth's) SELF-CARE "How are you doing?"

Explore Self-Care to ensure they are taking good care of themselves physically, emotionally, socially, etc.

Be cognizant & sensitive to stressors that may be occurring within the family

(e.g., divorce; breakups; recent deaths; health problems; relocation, financial hardship, substance abuse issues, DV issues, etc.)

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### 3) <u>Utilize Mimic/ Matching (Mimesis) to JOIN with</u>

Caregivers (& youth) Atril-Slonim et al., 2018; Minuchin, 1974

Mimic the family/ youth's <u>Interpersonal Style</u> and <u>Affective Range</u> in order to join with them.



If there is <u>too much of a discrepancy</u> between the provider's and the family/ youth's interpersonal style and/or affective range...

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Typically, the family/ youth will NOT actively engage in services.

#### 4) <u>Be UNDERSTANDING & PATIENT about</u> <u>caregiver's (& youth's) mistrust and defensiveness</u>

Let youth/ family's initial irritable, disrespectful behaviors BOUNCE OFF.

Ignore it and continue to be KIND and RESPECTFUL.

5) Give Caregivers COMPLIMENTS (about their child and/or about themselves)

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D) Good Self-Care & a Balanced Life is critical for Healthy
Relationship Development (for Caregivers & Providers) SBI #39

**Allow time for:** 

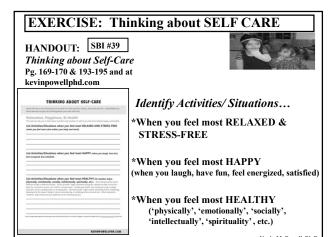


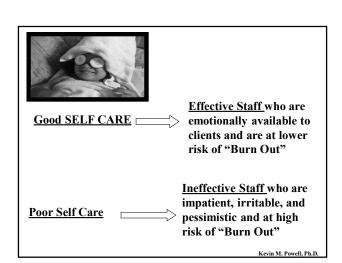
- \*Sleep
- \*Physical Exercise (walk, jog, swim, lift weights, yoga, aerobics, etc.
- \*Healthy Eating & Drinking
- \*Family time
- \*Social/ Friend time

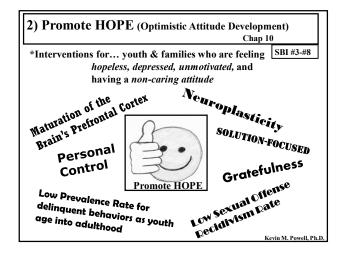


- \*Alone time (especially individuals who are more introverted)
- \*Work time
- \*Spiritual time
- \*Vacation time
- \*Hobbies & Pursuing your passions, life goals, etc.
- \*Mental Health needs

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Many Youth (and adults) have been exposed to childhood adversity (ACEs) that was Out of Their Control...

This can lead them to mistakenly believe they have no control over their lives (LEARNED HELPLESSNESS)

Introducing youth (& adults) to 'Reasons for Hope' can help them to acquire...

SELF-EFFICACY = Believing you can influence your environment/life

#### Why is Promoting HOPE & SELF-EFFICACY so Important?

Believing you have some PERSONAL CONTROL in your life ('Self-efficacy'; 'Internal Locus of Control'; 'Growth Mindset') can lead to Positive Outcomes including...

- \*Better Academic Achievement
- \*Better Physical Health
- \*Better Interpersonal Skills
- \*Better Relationships
- \*Better Mental Health Adjustment (higher self-esteem, less psychological distress, less depression)
- \*More Resilient responses to life stressors
- \*Reduce Hopelessness & the risk of Self-Destructive Behaviors (e.g., Suicide & Substance abuse)

Arango et al., 2023; Burnette et al., 2022; Sagone et al., 2020; Tyler, Hefferman, & Fortune, 2020; Uzun & Kelleci, 2018; Valois et al., 2015; Yeager & Dweck, 2020

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Promote HOPE/ Self-Efficacy in Youth, Families & Staff (Youth Service Providers)...

Reason for HOPE #1: The Brain's Prefrontal Cortex is still Maturing into early adulthood (which strongly influences our EXECUTIVE FUNCTIONING)



Blakemore, 2012; Casey, Getz, & Galvan, 2008; Casey, Jones, & Somerville, 2011; Giedd, 2008, 2015; Giedd et al., 2012; Sowell et al., 2001; Spear & Silveri, 2016; Steinberg, 2008, 2012; Yurgelun-Todd, 2007.

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The Prefrontal Cortex strongly influences our *Executive Functioning* which includes...



- \*Ability to Anticipate Consequences (think before acting)
- \*Ability to Regulate Emotions/ Impulse Control
- \*Ability to Organize, Plan, & Problem-solve
- \*Ability to Sustain and Shift Attention
- \*Ability to Self-Motivate
- \*Ability to have Insight into ourselves and others

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# Reason for HOPE #2: The Developing Brain is very responsive to experience due to NEUROPLASTICITY

Repeatedly practicing "healthy alternatives" to problematic behaviors stimulates brain pathways, which can help wire the brain in positive ways.

> Bryck & Fisher, 2012; Davidson & McEwen, 2012; Tabibnia & Radecki, 2018; Wu et al., 2020

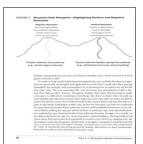


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Understanding NEUROPLASTICITY SBI #3, pg. 79-83





"Use it or lose it" & "Use it and improve it"

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# Neuroplasticity



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Reason for HOPE #3: We gain Knowledge/ Wisdom through exploration & experience (Life-Span Wisdom Model)



We help Youth Gain Wisdom by...

Reinforcing their Prosocial Actions &

Modeling Prosocial Actions &

Providing Feedback and Logical Consequences for Problematic Actions

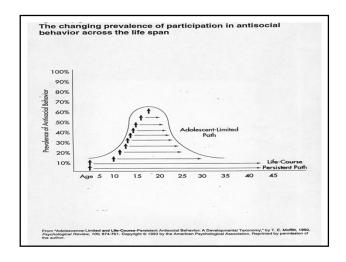
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Reason for HOPE #4: The Lifespan Prevalence Rate for Delinquent Behaviors is Low

Delinquent behavior peaks in mid adolescence and dramatically decreases in late adolescence/young adulthood.

Caspi & Moffitt, 1995; Farrington, 2007; Loeber et al., 2012; Moffitt, 1993, 1997, 2007; Steinberg et al., 2015; Van Domburgh et al., 2009; Walters, 2011

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# Reason for HOPE #5: The Recidivism Rate for Sexual Re-Offenses is low

#### YOUTH RESEARCH

Lussier et al. (2023) meta-analysis of 158 studies 1940-2019 (N=30,396; approx. 5.3 yr follow-up) = 8% SO recidivism rate 2000-2009 studies (N=5,559) = 5% SO recidivism rate Note: 42% nonsexual general recidivism rate

Caldwell (2016) meta-analysis of 106 studies 1938-2014 (N=33,783; approx. 5 yr. follow-up) = 4.92% SO recidivism rate 2000-2015 studies (N= 20,008) = 2.75% SO recidivism rate Note: 30% nonsexual general recidivism rate

Worling, Litteljohn, & Bookalam (2010) 20-Year Follow-up study = 9% SO recidivism rate

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#### ADULT RESEARCH

Adult recidivism rate for sexual re-offending is also much lower than the public perception (Hanson, Bourgon, Helmus & Hodgeon, 2009; Hanson, Harris, Letourneau, Helmus, & Thornton, 2018; Schmucker & Losel, 2015)

Hanson, Bourgon, Helmus & Hodgson (2009) meta-analysis of 23 studies (follow-up period of 1-21 years, median=4.7 years)...

Treatment Group= 10.9 % (SO Recidivism rate)

Comparison Group= 19.2% (SO Recidivism rate)

Schmucker & Lösel (2015) meta-analysis of 29 studies (follow-up period of 1-19 years, mean=5.9 years)...

Treatment Group= 10.1 % (SO Recidivism rate)

Untreated Group= 13.7% (SO Recidivism rate)

The "No Cure" & "Once an offender, Always an offender" model/ belief system is NOT supported by research

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3) Utilize SOLUTION-FOCUSED Questions

SBI #5

Rather than too quickly delving into the details of a youth's (or parent's) problems and struggles... explore the EXCEPTIONS TO PROBLEMS (solutions to problems).

de Shazer et al., 1986; Franklin et al., 2016; Kim et al., 2019; Neipp et al., 2015



Explore what <u>Thoughts</u>, <u>Feelings</u>, <u>Behaviors</u>, and/or <u>Situations</u> are linked to a youth's prosocial/ adaptive/ non-abusive actions

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#### For a clients with Aggression Problems

"Tell me about a time when you felt like being aggressive towards someone but you did not do it. How did you stop yourself?"

"What thoughts, feelings, behaviors, and situations helped you to not be aggressive?"

"What thoughts/feelings/ behaviors/situations help you to be calm, positive, and prosocial?"

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#### For clients with Substance Abuse Problems



"Tell me about times when you were tempted to abuse alcohol/ drugs but did not do it. How did you prevent yourself from using (or abusing)?"



"Can you tell me about times when you have been sober? What thoughts/feelings/ behaviors/situations helped you to be sober?"

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#### For clients with Social Anxiety

"Tell me about a time when you interacted with others with less anxiety? What thoughts/feelings/behaviors/situations helped you to be less anxious?"

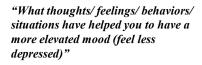


"Over the past week, when have you felt most calm and less anxious when around other people? Tell me about it"

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#### For clients with Depression

"Over the past week, when have you felt the best regarding your mood?





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#### <u>For client with Self-Injurious Behavior</u> <u>Problems:</u>

"Tell me about a time when you felt like self-cutting but did not do it. What did you do to stop yourself?"



# Focus on Prosocial Behaviors, not just Problems

"Tell me about times when you have helped others/ been caring towards others"

"Tell me about times when others have helped you/been caring towards you"

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#### **During School Staffing for Disruptive Youth**

Ask questions about times when this youth has NOT been disruptive in class (or at least has been less disruptive)...

- \*What class?
- \*What teacher?
- \*What time of day?
- \*What peers were present?
- \*What school subject/topic?
- \*What was the morning routine at home & school prior to the successful experience?
- \*What other circumstances (at home or at school) assisted this youth in being successful in the classroom?

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#### 4) Identify APPROACH GOALS

Chap 6 SBI #31

Treatment Services must emphasize more than just 'Avoidance Goals' (e.g., "Stop being delinquent", "Stop being abusive")

We must also emphasize 'APPROACH GOALS'- focusing attention on what clients want to achieve in life (e.g., "I want to have a good job so I can buy a car and house", "I want to be a good partner to my significant other", "I want to be a good father to my children")

When we Target Client's Life Goals (Approach Goals) Clients are more likely to be ENGAGED & Internally MOTIVATED to participate in Services

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# **Questions that can assist Clients in identifying APPROACH GOALS...**

"What are your Hopes/Dreams/Goals for the future?"

"What do you hope to be doing in 1 year, 5 years, 10 years from now?"

"How can Treatment Services help you reach these goals?"

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#### **Identify Youth's Interests, Talents, and Life Goals**

#### (Approach Goals)

SBI #9

- Computer skills
- Math skills
- Athletic abilities
- Interpersonal skills
- Music abilities
- Artistic abilities
- Writing skills
- Drama skills
- - Mechanic/Automotive skills

■ Speech/Verbal abilities

Social/ Environmental

Outdoor activities

- After school jobs
- Clubs

activist









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CASE EXAMPLE: "Aaron" age 16
Reinforcing youth's interests/ passions

#### **Background Info:**

- \*Parental rights terminated when Aaron was 10 years old due to abuse and neglect
- \*Multiple out-of-home placements.
- \*When Aaron arrived at the facility...
  - -He was on 7 different psychotropic meds.
  - -He was chronically acting out
    - \*Multiple self harm attempts
    - \*Self-reported auditory hallucinations. He would write on the walls, "stop the voices"
    - \*Would sometimes tear up his clothes & get naked in his

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A couple months after Aaron's arrival, he wrote a very violent and gory short story in his Language Arts class.

#### **Intervention:**

- \*Rather than confront him or consequence him, I focused on the strength (complimented him on his writing skills)
- \*Aaron expressed his interest in becoming a writer
- \*Asked Aaron if he could write more stories but with less violence and gore. Talked about the importance of being a well-rounded writer and appealing to a diverse audience.
- \*Reinforced his Strengths/Interests: Writing Skills & Artwork

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#### Outcome:

- \*As Aaron began getting attention for his strengths, and passions (writing & artwork), he stopped acting out.
- \*He relapsed a couple times but recovered quickly.
- \*Aaron became a positive peer on the unit. Earned his upper level status
- \*Over the next several months Aaron was taken off all his psychotropic meds. He admitted to feigning his psychotic symptoms in order to get medication so he could "numb out".

#### Explore Approach Goals (Values/ Life Goals) that promote a prosocial lifestyle Card Sort Exercise (86 cards)

SBI #30 pp. 146-148 & 185-190

CARD-SORT EXERCISE: 86 Values/Life Goal Cards sorted into 3 categories... 'Very Important in My Life' 'Important in My Life'

14 Approach Goal Categories

'Not Important in My Life'

- 1) Emotional Health (EH) (e.g., having a positive attitude; coping well with stress)
- 2) Excitement (EX) (e.g., getting an adrenaline rush in legal ways; being active)
- 3) Financial Stability (FS) (e.g., earning enough money for self & others)
- 4) Being Good to Others (G) (e.g., being supportive & dependable for family & friends)
- 5) Independence (I) (e.g., learning life skills; able to live on your own)

- 6) Knowledge (K) (e.g., getting an education; learning vocational skills)
- 7) Material Goods (M) (e.g., having a car; nice clothes, house)
- 8) Overcoming Problems (OP) (e.g., Getting help for personal problems with anger, drugs, anxiety, depression, etc.)
- 9) Physical Health (PH) (e.g., healthy eating, sleeping, exercise)
- 10) Productivity (PR) (e.g., being active, organized & engaged in work, school, etc.)
- 11) Relationships (R) (e.g., having positive connections with family & friends)
- 12) Being Respected by Others (RO) (e.g., being viewed in a positive light by family, friends, and co-workers)
- 13) Spirituality (SP) (e.g., doing activities consistent with your belief system)
- 14) Stability (ST) (e.g., living in a predictable, safe home, neighborhood, etc.)

#### Values/ Life Goals Card Sort Exercise



SBI #30 pp.185-190



Powell, 2015, pg. 185-190

#### 5) Target PROTECTIVE FACTORS linked to RESILIENCE

Chap 5 & SBI #20

**RESILIENCE:** A systematic and dynamic process of responding adaptively to life adversity over time.

Lyda Hill Institute for Human Resilience, 2024; Powell, 2024

PROTECTIVE FACTORS: The assets and resources within the individual, their family, and their community that facilitate the capacity for resilient responses.

Factors that help buffer against life stressors.

Masten, Cutuli, Herbers, & Reed, 2009; Powell et al., 2021; Windle, 2011

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#### Introducing Youth & Families to Resilience, **Protective Factors & the RPFC**

- \*Hey I want to talk to you about some "cool research"...
- \*Historically the Mental Health field has spent much of their time studying people who are struggling in life. Focusing attention on 'Risk Factors' that lead to bad life outcomes.
- \*However, in the 1970s, 80s, 90s... They started noticing that there were people who had hard lives who were still coping

They started calling them 'RESILIENT'... and began exploring the factors (protective factors) that helped them to be resilient!

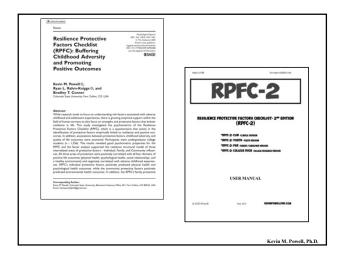
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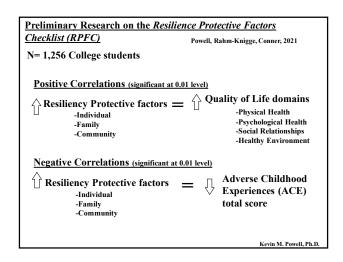
#### **Metaphor for understanding Protective Factors:** Learning to ride a Bike or Skateboard

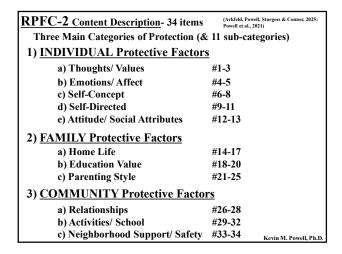


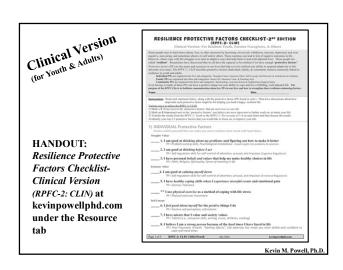
We need to help students (and parents) identify the Protective Factors (Pads, Helmets, &... Backpack Harnesses (9) in their Life.

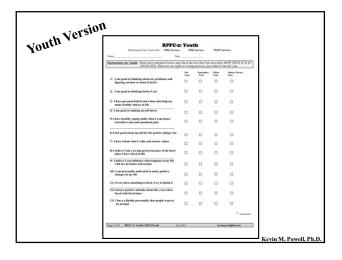
What will help buffer students's life stressors?

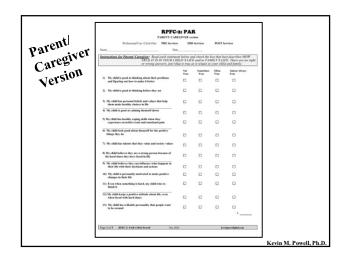


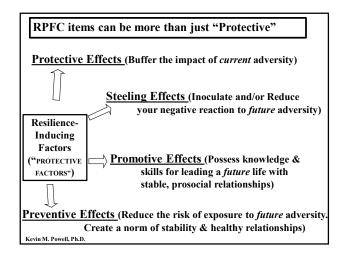


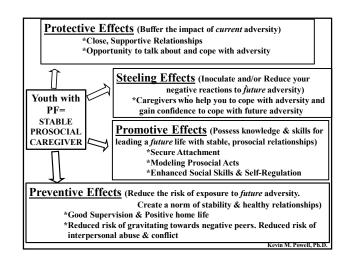












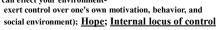
#### 1) INDIVIDUAL Protective Factors (within the person)

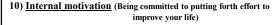
- a) Thoughts & Values
  - 1) Problem-solving skills; Psychological-mindedness Good insight into problems & solutions
  - 2) Self Regulation Skills (Cognitive Regulation)- think before you act
  - 3) Faith, Religion, Spirituality, Sense of Meaning in Life
- b) Emotions/ Affect
  - 4) Self Regulation Skills (Emotional Regulation)- calming self down
  - 5) Distress Tolerance
  - \*\*\*Physical exercise/ movement





- c) Self-Concept
  - 6) Positive self-perception; Self-esteem
  - 7) Talents (i.e., computer skills, writing, music, athletics, cooking)
  - 8) Posttraumatic growth; "Steeling effects"; Life adversity that enhances skills and confidence to cope with hard times
- d) Self-Directed
- 9) Self-efficacy (believe you can effect your environment-





11) Perseverance (not giving up even when things get difficult)

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#### e) Attitude/ Social Attributes

12) Positive outlook on life; Adaptive humor (tolerant, accepting, selfsupporting) that helps manage stress & connect with others



13) Adaptable personality (General appeal or Attractiveness to others)

#### 2) FAMILY Protective Factors

a) Home Life



- 14) Relationship with stable, prosocial family member(s)
- 15) Safe home; Positive family climate with low conflict
- 16) Organized, predictable home
- 17) Home with socioeconomic advantages- Family has enough money to pay for food, clothing, rent/mortgage, schooling, childcare, health care, leisure activities, etc.
- b) Education Value
- 18) Parent/Caregiver who values education



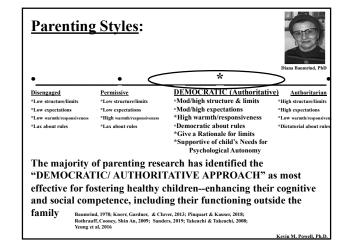
20) Parent/Caregiver involved in child's education- Activities

#### c) Parenting Style



- 21) <u>Authoritative (Democratic) parenting</u>- Provide structure & supervision
- 22) <u>Authoritative (Democratic) parenting-</u> Regular communication/ check-ins
- 23) <u>Authoritative (Democratic) parenting- Provide fair rules/limits;</u> age-appropriate autonomy
- 24) <u>Authoritative (Democratic) parenting--</u> Provide rationale for limits
- 25) <u>Authoritative (Democratic) parenting-</u> Moderate to high positive expectations

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...And based on my professional observations over the years, the DEMOCRATIC/ AUTHORITATIVE APPROACH is the most effective for Security Staff, MH Providers, Teachers, Caseworkers, Probation/Parole Officers and others working with clients in human services.



Permissive

\*Low structure/limits

\*Low expectations

\*High warmth/responsiveness

## DEMOCRATIC (Authoritative) \*Mod/high structure & limits \*High structure

- \*Mod/high expectations
  \*High warmth/responsiveness
  \*Democratic about rules
- \*Democratic about rules
  \*Give a Rationale for limits
  \*Supportive of child's Needs for
  Psychological Autonomy

\*High structure/limits
\*High expectations

\*Low warmth/responsiveness \*Dictatorial about rules

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#### BLOG: Parenting Resilient Children: The Power of Protective Factors



https://www.kevinpowellphd.com/blog

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#### 3) **COMMUNITY Protective Factors**



#### a) Relationships

- 26. Relationship with stable, prosocial adult(s) outside the family (i.e., teacher, coach, minister, family friend, counselor)
- 27. Relationship with stable, prosocial adult(s) from similar cultural background
- 28. Connections to prosocial, rule-abiding peers
- \*\*\* Relationship with Positive Partner (romantic partner, boyfriend, girlfriend, spouse) who supports me and stays out of trouble

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#### b) Activities/ School





- 30) Attend a safe, prosocial, effective school- Feel Safe
- 31) Attend a safe, prosocial, effective school- Supportive Teachers
- 32) Attend a safe, prosocial, effective school- Enjoy school

#### SAFE, PROSOCIAL, EFFECTIVE SCHOOLS are...

- \*Well-organized and predictable,
- \*Consistently enforce rules,
- \*Monitor student academic progress,
- \*Have well-trained teachers who provide high quality instruction, are positive role models, and sources of support for students

- c) Neighborhood Support/ Safety
- 33) Neighborhood with high 'collective efficacy' Care and Support from Neighbors
- 34) High levels of public safety- Safe Neighborhood

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#### **EXERCISE:** What are your Key Protective Factors?

It is essential that Human Services Staff be resilient and possess protective factors that help them manage the stress of work & life in healthy ways.



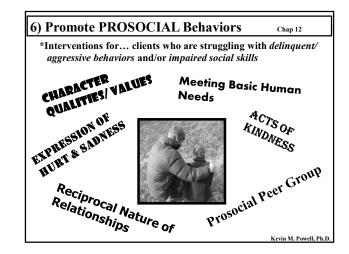
What pads and backpack harnesses help buffer your falls & stressors?

Think about what are YOUR strongest Protective Factors (individual, family, or community factors) when you were a Child and/or in Your Present Life

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SOLICIDE PREVENTION
PROMOTING PROTECTIVE FACTORS

Serviced share, or American Factor that can help shafe first present and about the control of control of

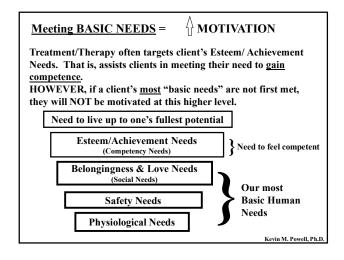


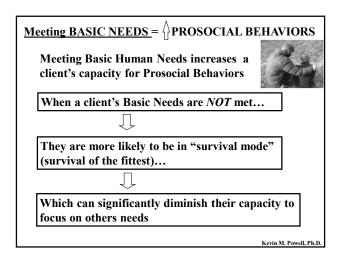
A) Meet BASIC HUMAN NEEDS

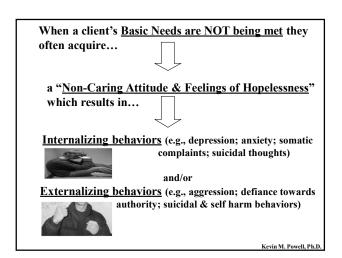
Meet Basic Human Needs to promote Motivation,
Prosocial actions, Well-being, & Stabilization

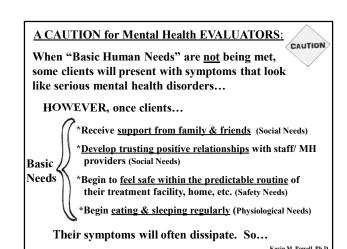
Biglan et al., 2012; Kaufman, 2018; Kenrick et al., 2010; Shiraki & Igarashi, 2018

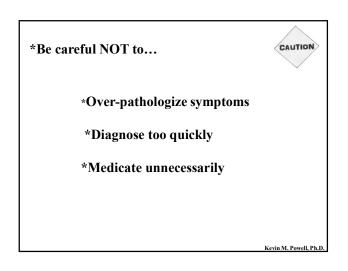


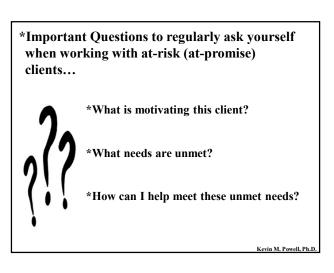


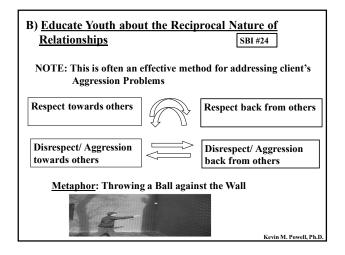


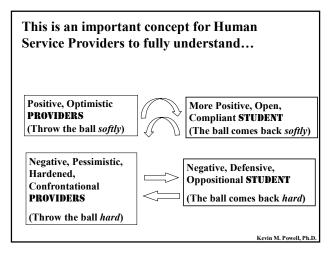












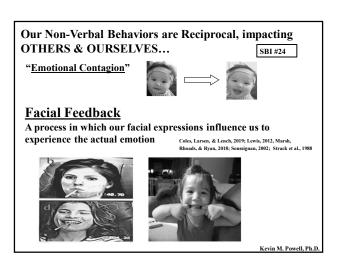
Many clients (students and families) will be defensive, angry, and mistrustful when entering Youth Services (throwing the ball hard) due to their current school consequences and/or history of ACEs and other issues

Negative, Defensive,
Oppositional CLIENT
(Throw the ball hard)

We as providers have a responsibility NOT to react in a similar fashion. We must maintain a respectful, positive attitude (throw the ball softly...or at least not as hard) even when setting limits regarding a client's disruptive behaviors.

Provide clients with a 'CORRECTIVE RELATIONAL EXPERIENCE'

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CASE EXAMPLE: "Rachel" (age 17) Improving Social Skills: The Eyebrow Experiment

#### Rachel's Background:

- \*Childhood history of abuse (physical abuse, emotional abuse, neglect)
- \*Very limited support system/ multiple out of home placements
- \*Family members heavy into the gang lifestyle

#### **Presenting Problem:**

- \*Chronic conflicts with peers & staff. No friends
- \*Angry disposition

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#### **Interventions**:

- \*Gave Rachel interpersonal feedback about misinterpreting her non-verbal behaviors as angry/aggressive.
- \*Educated Rachel about the research on 'Facial Feedback' and 'Emotional Contagion'
- \*Had Rachel practice nonverbal behaviors in session---Raising her eyebrows and smiling while we talked







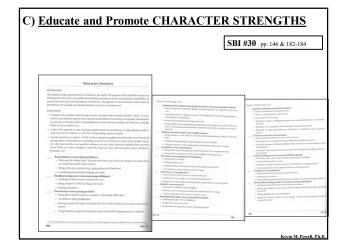
\*Weekend "experiment"- For 1 hr on Sat & Sun, interact with peers & staff with eyebrows raised & smiling

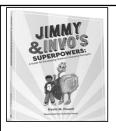
\*Gave Rachel a Journal and asked her to write about what she observes/ experiences

**Outcome:** Over the weekend, Rachel made 3 new friends on the unit and got along well with staff

Transition Specialist saw Rachel nine months later... She successfully transitioned back into the community; doing well in school; still using the "eyebrow thing"

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CHARACTER STRENGTHS can increase positive life outcomes,
AND

<u>decreases the risk of negative</u> <u>outcomes</u> (including abusive behaviors) #1 Being KIND

Kind to OTHERS; to NATURE; to SELF

- #2 Having PATIENCE

  Delayed Gratification
- #3 Having FUN AND LAUGHING
- #4 Having EMPATHY (Knowing How Others Are Thinking & Feeling)
- #5 MANAGING YOUR FEELINGS

  Emotional Regulation; Self-Regulation
- #6 WORKING HARD (Even When Something is Difficult)

Perseverance; Self-efficacy

#7 Having POSITIVE PEOPLE IN YOUR
LIFE Who Care About You

and M. Dannell, Dh. D.

D) Educate about HEALTHY RELATIONSHIP attributes

Explore what attributes are critical for being a *Prosocial*, *Healthy... Friend*, *Romantic Partner*, *Father*, *Mother*, *etc.* 

Anderson, 2020; Davila et al., 2017; Kothari et al., 2020; Kulkarni et al., 2020

#### Characteristics of HEALTHY RELATIONSHIPS:

- \*Listening
- \*Mutual Respect & Kindness
- \*Trust & Honesty
- \*Acceptance
- \*Autonomy (Separate Identities & Freedom of Choice)
- \*Fairness
- \*Conflict Management
- \*Emotional Regulation
- \*Supportive/ Responsive
- \*Regular, Positive Communication
- \*Playfulness/Fun

Kavin M. Pawall Ph I

#### 7) Teach ADAPTIVE COPING for ACEs & Life Stressors

#### A) <u>Be Cognizant of the Potential Impact of Adverse</u> <u>Childhood Experiences (ACEs)</u>

#### **ACEs Questionnaire**

- 1) Verbal Abuse
- 2) Physical Abuse
- 3) Sexual Abuse
- 4) Emotional Neglect
- 5) Physical Neglect
- 6) Parents Separated or Divorced
- 7) Domestic Violence in home
- 8) Substance Abuse in home
- 9) Family Mental Illness
- 10) Family Member who has been to prison

Actives Childhood Experiences Questionnaire (ACE)

Actives Childhood Experiences Questionnaire (ACE)

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## Expanded ACEs (include Community-Level Stressors, beyond family/household dysfunction.)

- 11) Felt Discrimination
- 12) Witnessing Violence
- 13) Experienced Bullying
- 14) Unsafe Neighborhood
- 15) Lived in Foster Care



Cronholm et al., 2015; Wade et al., 2016

ACEs have been linked to harmful effects as it relates to major areas of Human Functioning including...

- \*Psychological
- \*Behavioral
- \*Academic
- \*Physical
- \*Neurological

Clarkson Freeman, 2014; Craig et al., 2017; Danese & McEwen, 2012; Flaherty, et al., 2013; Fox et al., 2015; National Children's Advocacy Center, 2011; Sciaraffa et al., 2018

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A person's perception of *current* relationships & situations can be altered by their past negative relationships/ experiences (ACEs)... it can alter the lens through which they view the world.



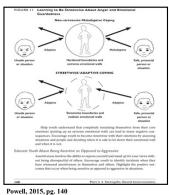
B) Be cognizant that a youth's disruptive/ problematic behaviors may be an 'Adaptive Coping Response' to ACEs (...from an evolutionary theory perspective, even though it can be maladaptive in other situations).



\*Social Withdrawal \*Mistrust \*Oppositional behaviors

\*Aggression \*Substance abuse \*Self-cutting \*Poor hygiene

Help clients to be STREETWISE and ADAPTIVELY COPE regarding the 'walls' they put up



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We must Maintain a STRENGTHS-BASED ORIENTATION with youth... Be Positive and Focus on youth's interests and strengths (not just their disruptive behaviors).

Being Harsh and Impatient can TRIGGER youth (especially those with significant ACEs) to become, anxious, defiant, and/or aggressive.

Even when a youth is escalated and disruptive, staff must remain calm, respectful, and SPOCK-LIKE (more cerebral, less emotional)



Also, human service providers must be cognizant that a youth's mistrust, lack of empathy, aggression, and emotionally callous symptoms may have been a learned response to their own childhood victimization (which can be unlearned).



\*Be very cautious about labeling these symptoms as "antisocial"/ "sociopath" (psychopath)



#### C) Be cognizant of the POSITIVE OUTCOMES linked to Past Adversity and/or Trauma

Research on "Post-Traumatic Growth (PTG)", "Positive Life Changes", "Benefit-Finding" & "Resiliency"

Collier, 2016; El-Gabalawy et al., 2021; Frazier & Berman, 2008; Joseph & Butler, 2010; Masten, Cutuli, Herbers, & Reed, 2009; Meyerson et al., 2011; Schaefer et al., 2018; Tedeschi & Kilmer, 2005; Tedeschi & Moore, 2021

Research on "Moderate Life Adversity", "Steeling Effects" Holtge et al., 2018; Seery, 2011; Seery et al., 2013

**NOTE:** These positive outcomes are **NOT** the focus in the beginning phases of treatment with youth who are struggling with a history of victimization and trauma.

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#### **PTG Positive Outcomes**

#### 1) Enhanced Personal Strength

(e.g., increased courage, self-reliance, confidence to cope with life stressors)

#### 2) Enhanced Relationships

(e.g., increased closeness/ connections to others)

#### 3) Enhanced Appreciation of Life

(e.g., more reflective and grateful for things in life)

#### 4) Enhanced Spiritual/Existential outlook, Life Philosophy

(e.g., reconsidering personal beliefs, life's meaning & purpose)

(e.g., changes in life priorities; live life in more meaningful ways)

#### 6) Enhanced Empathy & Prosocial Behaviors

(e.g., increased sensitivity towards others)

Some youth mistakenly perceive their past adversity as a WEAKNESS.

As youth age into adolescence and young adulthood, their capacity to look back and reassess their childhood experiences is much greater.

We can help youth (and adults) to correct their childhood misperceptions and CHANGE THEIR NARRATIVE...

Begin to view their ability to survive/ cope with past adversity as a STRENGTH!



SBI #13

There are many benefits to Treating ACEs/ Past Adversity utilizing a Strengths-Based, Resilience-Enhancing approach





4 (A) K. M. POWELL

Table 1. Strengths-based, resilience-enhancing (SBRE) treatment components.

elationship Development
Form Positive, Trusting Relationships.
Respond in a Supportive & Neutral manner to ACE Disclosures and Problem Indilization.

Meet Basic Human Needs-Physiological, Safety, and Social Needs. Strengthen Connections between Youth and Stable Social Sunnor

nent
the Personal Control Bellefs (Hope & Self-Efficacy).
e a Rotionale for Services.
filter and Reframer ACE Coping Responses as Adaptive and Resillent.
ent (Ongoing)
Stengtist, Protective Foctors, Relationships' Supports, and Developm
a Functional Bethroir Assessment of Positive, Resilient Behaviors.

revention

entity and Reinforce Talents, Interests, Life Goals (Explore Approach Goals),
dentify and Reinforce Protecture Factors lineled to Resilience,
dentify and Reinforce Protestumumic Georgeth Post-Adversity Growth (when indicated),
dentify and Reinforce Protestumumic Georgeth Post-Adversity Growth (when indicated),
dentifying an Bestlient Mindext, not Crises.

Grover Mispersportion shoult Past Adversity (Resilient Narrative Work),
each Emotional-Regulation Salls and Self-Care
rovide Information about Healthy Reletionships,
slep Youth Tale Power Over ACEs with Gradual Exposure Therapy (when indicated).

We need to use Language that enhances RESILIENCE! Be cautious about the 'Trauma' Label

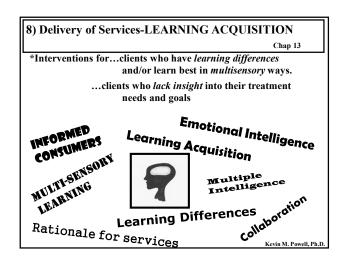
Use statements like...

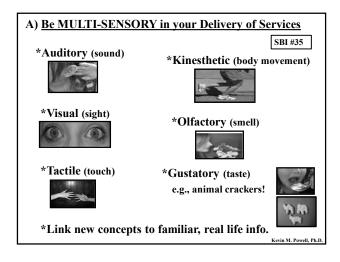
"You have had to cope with a lot of 'ADVERSITY' in your life" (instead of saying "You have had to cope with a lot of 'trauma' in your life)

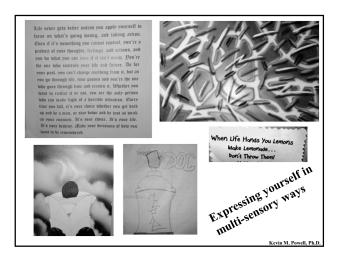
> Response to past victimization is NOT the same for all clients. Boyce et al., 2021; Clancy, 2009; Hindman, 1989

"You have been so 'RESILIENT' to cope with all the hard times that have come your way"









#### **CAVEAT about Multisensory Interventions**

Be sensitive to clients who are more introverted and/or socially anxious

- B) Make Learning MEANINGFUL, APPLICABLE TO REAL LIFE
  - 1) Utilize Metaphors to enhance understanding of concepts, for example...
    - \*Teaching about the reciprocal nature of relationships with the 'throwing the ball against the wall' metaphor



\*Teaching about neuroplasticity with the 'mountain path' metaphor



2) Identify topics & successful people that clients can personally relate to, for example...

People who have coped with academic struggles: Normalize "LEARNING DIFFERENCES" (rather than focus on "disabilities") SBI #33



People who have 'coped with' and been 'resilient' in response to Adverse Childhood Experiences:



# 3) <u>Utilize Music Lyrics and Videos that client can identify</u> with and that highlight resilience, for example...

#### BEAUTIFUL vocals by Christina Aguilera/written by Linda Perry

Every day is so wonderful Then suddenly it's hard to breathe Now and then I get insecure From all the pain, I'm so ashamed

I am beautiful no matter what they say Words can't bring me down I am beautiful in every single way Yes, words can't bring me down... Oh no So don't you bring me down today

To all your friends you're delirious So consumed in all your doom Trying hard to fill the emptiness The pieces gone, left the puzzle undone Is that the way it is?

You are beautiful no matter what they say Words can't bring you down...oh no You are beautiful in every single way Yes, words can't bring you down, oh, no So don't you bring me down today No matter what we do (No matter what we do) No matter what we say (No matter what we say) We're the song inside the tune Full of beautiful mistakes

And everywhere we go
(And everywhere we go)
The sun will always shine
(The sun will always, always shine)
And tomorrow we might wake on the other side

We are beautiful no matter what they say Yes, words won't bring us down, no, no We are beautiful in every single way Yes, words can't bring us down, oh, no So don't you bring me down today

Oh, yeah, don't you bring me down today, yeah, ooh Don't you bring me down ooh... today

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#### C) Help Clients to be INFORMED CONSUMERS SBI #32

Explaining the What, When, Where, How, and Why of Treatment Services helps to enhance Clients'...

Knowledge about the process

Feelings of **Self Control** (know what to expect)



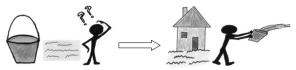
Which can significantly REDUCE ANXIETY



Promote INTERNAL MOTIVATION & ENGAGEMENT in Services

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# Help clients and families to be "INFORMED CONSUMERS" rather than "passive recipients" in Treatment Services



"Passive Recipient" =
Apathetic Client

"Informed Consumer"= Engaged/ Motivated Client

Maintain a "We are in this together" mentality...Help them to be their OWN BEST THERAPIST, probation/parole officer, caseworker, teacher, etc.

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COLLABORATING with client & families and providing a Rationale for services (e.g., what to expect, benefits of participation, goal consensus) can enhance ENGAGEMENT and effectiveness of Services.

Ahmed & Westra, 2009; Becker et al., 2015; Lindsey et al., 2014, Powell, 2017; Shick-Tryon, Birch, & Verbuilen, 2018

\*Present therapy as a 'team effort'

\*Convey the message, "We are in this together"
Build a sense of togetherness by using words such
as, "we", "us", and "let's"

\*Helping clients to set goals (GOAL CONSENSUS) SBI #31

Assist client (& families) in being
INFORMED CONSUMERS/ being their
OWN BEST THERAPIST about strengthsbased concepts including...

SBI #32



Resilience Research

**Protective Factors** 

Solution-Focused Emphasis (looking at exception to problems)

Reasons for Hope

 $Strengths \ (individual, family, community \ strengths \ \& \ resources)$ 

**Basic Human Needs** 

Neuroplasticity

Etc.

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# D) <u>Be Cognizant of LEARNING DIFFERENCES</u> [SBI #33] and MULTIPLE INTELLIGENCE of youth [SBI #37]

Learning Styles and types of Intelligence can be quite variable.



HANDOUT: Multiple Intelligence at kevinpowellphd.com under the Resource tab

#### Verbal/Linguistic Intelligence

The ability to communicate and make sense of the world through language, in <u>spoken</u> and/or <u>written</u> forms.

<u>Occupations include</u>: Authors, Journalists, Poets Public Speakers, Lawyers, & Newscasters.







Lester Holt

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#### Logical/Mathematical Intelligence

The ability calculate; quantify; consider hypotheses; analyze abstract relationships; and carry out complex mathematical operations.

Occupations include: Mathematicians, Scientists, Accountants, Engineers, & Computer Programmers.







NASA (Hidden Figures movie) Mary Jackson



in

Mary Jackson Katherine Johnson Dorothy Vaughan

**Bill Gates** 

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#### Musical/Rhythmic Intelligence

A sensitivity and creativity in hearing & manipulating tones, pitch, musical patterns, melody, and rhythm. It includes the ability to compose music, play an instrument, and/or an appreciation for various forms of musical expression.

Occupations include: Musicians, Composers, Conductors, Music Producers, Critics, Instrument Makers, & Acoustic Engineers.



Jennifer Lopez





Earth, Wind & Fire

Jerry Garcia

#### **Bodily/Kinesthetic Intelligence**

The ability to control your body movements and the ability to handle objects skillfully.

<u>Occupations include</u>: Athletes, Dancers, Surgeons, Rock Climbers, & Carpenters.









Steph Curry

Simone Biles

Carpenter

11 avoita

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#### Visual/ Spatial Intelligence

The ability to think in three-dimensional ways. To visually navigate oneself & objects through space and to recreate, transform, or modify images.

<u>Occupations include</u>: Artists (i.e., sculptors, painters) Architects, Designers, Sailors, Pilots, & Movie Directors.





Steven Spielberg



Popeyethe sailor man

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#### **Interpersonal Intelligence**

The ability to sense the moods, feelings, and motivations of other people and respond appropriately/ interact effectively.

<u>Occupations include</u>: Skilled Teachers, Parents, Mental Health Clinicians, Salespeople, & Political Leaders.





Michelle & Barack Obama



Oni

#### **Intrapersonal Intelligence**

The ability to recognize and understand your own feelings/ thoughts, construct an accurate perception of yourself (selfreflection), and use this knowledge in directing one's life.

Occupations include: Poets, Philosophers, & Clergy





Amanda Gorman

**Mother Teresa** 

#### **Naturalist Intelligence**

The ability to identify and classify objects and patterns in nature, which can help solve real-world problems.

<u>Occupations include</u>: Farmers, Botanists, Hunters, Ecologists, Archeologists, Anthropologist, Forest/Park Rangers, & Landscapers







Elmer Fudd

Jane Goodall

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C) Promoting a RESILIENT MINDSET and Stabilizing High-Needs Youth

Youth who have been exposed to Neglectful, Abusive, and Unstable childhood environments (inconsistent caregivers and/or multiple out-of-home placements)

Higher risk of learning to elicit support from others through their BEHAVIORAL INSTABILITY and CRISES

**Help youth acquire a RESILIENCE MINDSET** 

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We must Regularly Attend to youth when they are Stable/ Positive/ Prosocial/ Resilient

If providers & caregivers only attend to clients when they are out-of-control & in crisis, we can unintentionally reinforce their instability

Be careful not to promote the "Squeaky Wheel" phenomenon!



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#### **Disruptive Behavior Example:**

e.g., A youth who repeatedly acts out with AGGRESSION or SELF HARM, which requires multiple staff to intervene & focus on them...

Unstable youth



...WHILE the youth receives much less oneon-one attention when they are stable.



\*\*Programs can unintentionally reinforce the youth's disruptive behaviors, if not careful

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We need to help youth embrace their **resilience** and learn to elicit support **without crisis** 

When working with youth who are chronically in-crisis and/or who chronically focus on a victimhood worldview

| SBI #6

- 1) <u>First, ESTABLISH A POSITIVE RELATIONSHIP</u> and <u>Empathize</u> with their feelings and experiences
- 2) PRIME THE CONVERSATION with a positive, resilient focus

Start conversations by sharing a positive observation or giving a compliment.

Do NOT start conversations with "How are you doing?"

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3) <u>DISTRACT AWAY from chronic Victimhood focus</u> (use Distraction, Ignoring, or Toned Down responses when appropriate). Selectively attend to and reinforce a 'Resiliency Mindset'.

SB1 #6



- \*<u>SELECTIVELY ATTEND</u> to any content of the communication that is positive
- \*<u>REDIRECT</u> conversations to positive topics in which the youth has a personal interest
- \*<u>SHORTEN CONVERSATIONS</u> when communication reflects a victim-stance, deficit-based focus

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4) <u>Schedule Set Days for Check-ins</u> (in order to reassure your dependability/ reliability). This will help reduce client's anxiety about abandonment/ rejection

SBI #26

**Note:** Be sure to write down and follow through with these check-ins



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CASE EXAMPLE: "Barb" (age 15)- Stabilizing a Chronically Disruptive Youth

SBI #26

#### Barb's Background:

- \*Abandoned by parents, lived in multiple outof-home placements since the age of 6
- \*Chronic conflicts with peers & staff
- \*Past Victimization & Abandonment issues



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#### **Presenting Problem:**

- \*Barb would constantly ask to meet with counselors and she would get verbally hostile when counselors met with other kids instead of her.
- \*Barb would often report being in CRISIS in order to get staff support.

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#### **Interventions:**

\*Scheduled set days that we would FOR SURE meet.

I did this to reduce Barb's anxiety/fear of rejection & abandonment.

It is critical that Providers <u>be dependable</u> and follow-through with these meetings

<u>Note</u>: In many youth service settings it is best *not* to set up *specific times* to meet, only specific days, due to the sometimes unpredictability of the workday

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- \* Gave Barb interpersonal feedback explaining that I always enjoy meeting with her; however, when she gets angry & rude each time we pass each other on the unit or in the hallway, it really bums me out.
- \* Role-Played greeting each other in a positive way-Raising her eyebrows, smiling, and making a positive greeting.



"What the hell, Kevin!!

"Hi Kevin, how are you?"

\*Set up a plan for Barb to practice (in vivo) her "positive greeting" every time she saw me.

#### \*When Barb would ask to meet with me immediately due to a "crisis", I would give her a choice...

CHOICE #1: Meet right now but for a brief amount of time, on the unit (in order to decrease reinforcement for Barb's attempts to elicit support through crisis).

OR

CHOICE #2: Wait until our scheduled meeting time when we can meet for a longer amount of time, in my office, eating animal crackers (in order to increase reinforcement for Barb's stability).

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If Barb's "crisis" involved suicidal or homicidal statements, then I made the choice for her...Choice #1

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#### Results/Outcome:

Barb's interactions towards me and treatment team members became much more positive.

She stopped using a "Crisis" as a method of eliciting support

Her positive interactions generalized to her peer relationships, which resulted in making friends on the unit

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#### D) Create a STRENGTHS-BASED TEAM

SBI #40

#### 1) Be Strengths-Based with Colleagues

- \*Regularly Check-in with each other
- \*Recognize each others' Strengths. Have a set AGENDA ITEM at team meetings titled, "POSITIVES" ("Snaps"; What is going well?)
- \*Help each Other to Get Better as Staff (e.g., 10-minute toolbox)

We are all better as a TEAM!!

#### 2) Hire Smart: Hire Staff (at all levels of the organization) who possess Strengths-Based Character Qualities

- \*Positive, Optimistic attitude
- \*Strong Work Ethic
- \*Relationship-Based orientation
- \*Humble

\*Kind

- \*Open to learning from others
- \*Honesty and Integrity
- \*Team player
- \*Good Boundaries
- \*Good Emotional Regulation

Note: Job experience and education are NOT worth a lot if a staff member lacks the Character Attributes described above.

> While we can teach and develop job skills, modifying a staff member's 'character' is NOT so easy.

#### 3) Hire and Promote 'Strengths-Based Supervisors

Competent, Strengths-Based Supervision for all staff is essential for a healthy team



HANDOUT: Guidelines for Strengths-Based Supervisors at kevinpowellphd.com under the Resource tab

'Strengths-Based Supervisors' influence their Team through their Actions (The POWER OF MODELING/ SOCIAL LEARNING) WALK YOUR TALK!

#### a) Manageable ratio of Supervisor to Supervisee caseload

When the *Quantity* (of supervisees per supervisor) goes too high  $\Box$ 

the Quality of supervision goes down

#### b) High-Quality Supervision includes...

\*<u>Strengths-Based Emphasis</u>: Regularly highlight and promote Supervisee's strengths

\*Skill Development: Teaching, In vivo modeling, shadowing, coaching and supporting

\*Professional/ career exploration and development: Ask about supervisee's career goals (approach goals)

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- \* Clear, consistent expectations for supervisees
- \* When a supervisee is not performing well it must be addressed (e.g., Direct feedback; Good Documentation, & Progressive Discipline)

When problematic staff members are not held accountable, it can be psychologically TOXIC to the work environment.

4) Empower your 'Best Staff' to Champion Key Strengths-Based Oriented processes

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#### 5) Provide High Quality TRAININGS

Make trainings...

- a) Relevant & Applied (How will staff be able to use this information in their day-to-day work?)
- b) **Concise** (Readers Digest versions)
- c) Multi-Sensory & Engaging
- d) <u>Training Content regularly reminds staff about Strengths-Based concepts</u>

Incorporate Strengths-Based content into All Annual Trainings (e.g., suicide prevention trainings)

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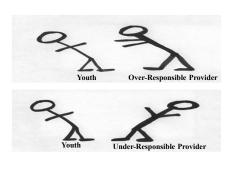
# 6) Emphasize Employee SELF-CARE & Burnout Prevention



HANDOUT: Preventing Burnout in Human Services Work at kevinpowellphd.com under the Resource tab

The Children Control and Child

a) Have an awareness of the 'Over & Under Responsibility Dynamic', which can help Prevent Burnout



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b) Have Awareness of Burnout Risk Indicators

Risk of Burnout is high for Mental Health Professionals

#### **Three Indicators of BURNOUT**

- 1) Emotional Exhaustion- Feeling fatigued & overextended, depleted of emotional & physical resources (Over-worked)
- 22% 2) Depersonalization A negative and cynical attitude towards people (colleagues & clients)
  - 3) <u>Diminished Sense of Personal Accomplishment</u>- Negative self-evaluation & minimization of work accomplishments

2018 Meta-Analysis of Burnout in MH Professionals (including studies from 33 different countries; N=9409) found...

O'Connor, Muller Neff, & Pitman, 2018

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# c) Promote PROTECTIVE FACTORS that help reduce risk of Burnout in MH Professionals

O'Connor, Muller Neff, & Pitman, 2018

- 1) Role Clarity
- 2) <u>Sense of Professional Autonomy</u> (perceived capacity to influence decisions at work)
- 3) Sense of Being Treated Fairly
- 4) Manageable Caseloads
- 5) Development of Good Team Functioning
- 6) Providing Quality Clinical Supervision

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#### Five Psychologically Healthy Workplace Practices

Crawitch et al. 2014

- 1) Health & Safety \*Psychological Health- EAP Services
  - \*Physical Health
  - \*Safe Workplace

#### 2) Employee Involvement

- \*Greater autonomy & control over work demands
- \*Increased ownership for Services (Assign "Champions")

#### 3) Work-Life Balance

- \*Greater control of work & non-work life
- \*Greater resources available (vacation time; childcare benefits)
- 4) Employee Growth & Development
  - \*Improved stress management skills
  - \*Improved job skills and adaptability (career resilience)
- 5) Employee Recognition \*Positive Recognition & Promotions

#### d) SELF-CARE Strategies (5 categories)

Collins & Cassill, 2021; Rupert & Dorociak, 2019

- 1) Professional Support (supportive relationships with colleagues)
  - \*Treated fairly & receive fair recognition & compensation for your work
- 2) Professional Development (opportunities for professional growth)
  - - \*Receive regular clinical supervision
    - \*Involvement in professional organizations/events
    - \*Sense of autonomy
    - \*Perceived capacity to influence decisions at work
- 3) <u>Life Balance</u> (allowing time for relationships/ activities outside of work)
  - \*Time with family & friends
  - \*Alone time
  - \*Physical exercise and healthy eating
  - \*Adequate sleep
  - \*Leisure activities/ hobbies
- 4) Daily Balance (managing daily workplace demands)
  - \*Taking breaks (time for yourself) between sessions & meetings
  - \*Delegating/empowering others

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- 5) Cognitive Awareness (monitoring workplace stress & reactions)
  - \*Reflecting on positive experiences
  - \*Monitoring your stress level (identifying when you need a MH day)
  - \*Being 'Streetwise' about work/ personal life demands
  - \*Maintaining a sense of humor
  - \*Healthy Compartmentalization- Taking a break from the stressors of work, not only physically but also mentally & emotionally.

Keep In Mind...

#### Self-Care is DIVERSE (Not the Same for Everyone)

It includes many different practices and will vary from person-to-person based on their personal preferences and life situations.

#### Self-Care should be practiced PROACTIVELY:

Self-Care works most effective when practiced on an ongoing basis...so don't wait until you are already Burning Out!

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#### E) Strategies for enhancing OPENNESS & HONESTY

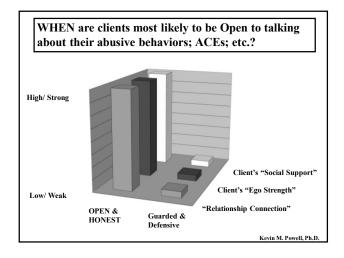
#### 1) WHEN to Address Sensitive Issues?

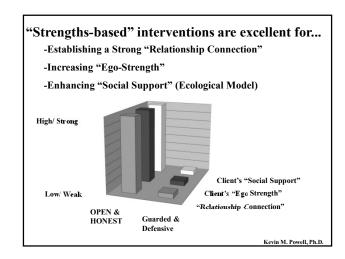
It is critical to regularly assess a client's "<u>Ego-Strength</u>", "<u>Relationship Connection</u>", and "<u>Social Support</u>" to help determine WHEN they will be most open & ready to address their offense history, ACE history, or other sensitive issues

"Ego-Strength" = a client's internal sense of security, and personal confidence to tolerate stress & frustration

"Relationship Connection" = a client's sense of trust,
openness, and closeness with
a particular person







2) Utilize META-TALK to help clients to be Informed Consumers

SBI #32

It is common for clients to enter Services feeling scared, self-conscious, guarded, oppositional, etc...

> 'Meta-Talk' and 'Rationale for Services' helps clients resolve these emotions and enhance their openness and honesty in treatment and other services

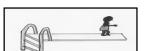
Defining 'META-TALK' SBI #32



- \*Talking about talking
- \*Having discussions with youth regarding the 'about' & 'how' of a particular topic or potential experience in treatment BEFORE actually doing it.

Meta-Talk/ Rationale Example #1: Provide a **RATIONALE for Trauma-Focused Exposure Therapy** 

"Jumping off the Diving Board" Metaphor SBI #32 p. 153



Talk about the body & minds capacity to habituate/ desensitize to stimuli including traumatic experiences (and change their narrative). Explain how "gradual exposure" works and the potential benefits of talking & writing about our past trauma (Pennebaker, 1997; Sloan, 2004)

CAVEAT: Not all clients will need exposure therapy

Meta-Talk Example #2: Discourage youth from lying (during interviews/ assessments) by giving them another way to respond to difficult topics



"I am going to be asking you about some topics that may be a little difficult to talk about. If I happen to ask you something that you are not quite ready to talk about yet. Please don't feel pressure to lie about it, because that won't help you overcome your struggles. Instead, just say...

"I'm not ready to talk about that yet, can we talk about it later?"



# Meta-Talk Example #3: When asking questions about Sexual Orientation (Let client know you are a safe person to talk to)

Only Attracted to Same Gender Attracted to all Genders (Bisexual) Only Attracted to Different Gender (Heterosexual)

"Research has found that it is normal for people to be anywhere on this continuum of sexual attraction. If you feel comfortable sharing, where do you see yourself on this continuum?"



"Also, sometimes past sexual victimization can skew where you would naturally be along this continuum"

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#### F) Be PROACTIVE & PREVENTION-ORIENTED

We don't have to wait until there is problem!

Promote a Prosocial Lifestyle

Stop the Intergenerational

Transmission of Abuse

Help Caregivers/ Parents to be Proactive & Prevention-Oriented with their children

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Les mer

What is harmful

sexuality?

#### LEVELS OF PREVENTION

<u>Tertiary Prevention</u>: Interventions that target people who are already struggling with significant problems

Focus on rehabilitation AND stopping the Intergenerational Transmission of various problems

<u>Secondary Prevention</u>: Interventions that target people who have been identified as 'at-risk' for problems

<u>Primary Prevention</u>: Interventions that can help prevent the onset of problems before they occur "Up-Stream Interventions"

 $FOR\ EXAMPLE, Sexual\ Abuse\ `Primary\ Prevention'...$ 

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# En ressursside for fagpersoner Sunn seksuell utvikling og håndtering av bekymringsfull og skadelig seksuell atferd Gå til ressurser Hva er sunn seksuell atferd? Hva er skadelig seksuell atferd?

Les mer >

What is problematic

sexuality?

Les mer >

What is healthy

sexuality?

# 2) <u>Prevent VICTIMIZATION</u>: Enhance Parent-Child Communication and Supervision

Kenny & Wurtele, 2012; Wurtele & Kenny, 2011, 2010

Young children are especially vulnerable to becoming victims of sexual abuse due to...

- \*Children's complete dependence on adults regarding what is normal and acceptable behavior
- \*The large majority of child sexual abuse incidents are perpetrated by people the child knows and trusts

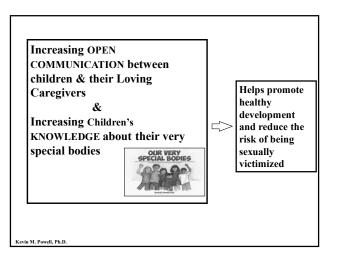
#### Therefore, loving Caregivers must...

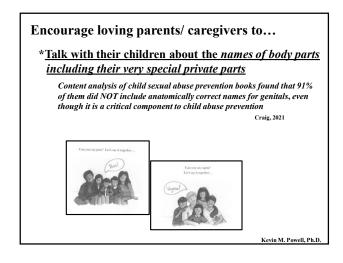
Be vigilant about who, when, and where you allow your child to be under the care of others

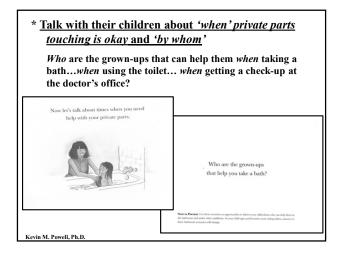
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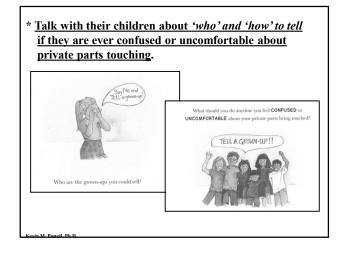
Enhance Parent-Child Communication (& Active Involvement)

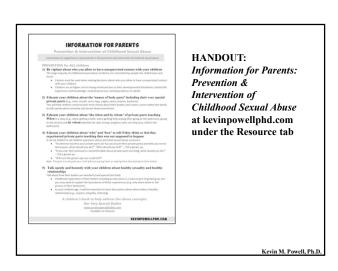
Kenny & Wurtele, 2012; Wurtele & Kenny, 2011, 2010

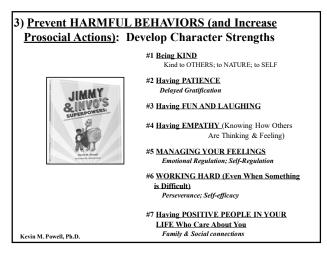












4) Educate youth about HEALTHY RELATIONSHIPS Explore what attributes are critical for being a Prosocial, Healthy... Friend, Romantic Partner, Father, Mother, etc. Anderson, 2020; Davila et al., 2017; Kothari et al., 2020; Kulkarni et al., 2020 **Characteristics of HEALTHY RELATIONSHIPS:** \*Listening \*Mutual Respect & Kindness \*Trust & Honesty \*Acceptance \*Autonomy (Separate Identities & Freedom of Choice) \*Fairness \*Conflict Management \*Emotional Regulation \*Supportive/ Responsive \*Regular, Positive Communication \*Playfulness/Fun

#### 5) Enhance Parents'/ Clients' Knowledge & Skills Regarding Safe, Stable, Nurturing Relationships (SSNR)

Journal of Adolescent Health (2013 v53); Biglan, Flay, Embry, & Sandler (2012); https://www.cdc.gov/violenceprevention/pdf/ssnrs-for-parents.pdf

SSNRs between <u>Parents-Children</u> AND <u>Parents-Other Adults</u> can help BREAK THE INTERGENERATIONAL CYCLE of ABUSE ("Cycle-Breakers", Not "Cycle-Maintainers")



#### Establish & Maintain SSNRs...

- \*between Parents & Children
- \*between Parents & Other Adults (partners)
- \*in all settings- Homes, Schools, Residential facilities, etc.

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# SAFE (Relationships/ Environments are free of physical & psychological harm) Not neglectful & violent

\*Communicate in a Respectful, Emotionally Regulated manner with children & with partners

\*Providing <u>Good Supervision</u> & Making <u>Informed</u> <u>Decisions</u> about children's unsupervised exposure to others

\*Ensure a Hazard-Free environment

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# STABLE (Relationships/ Environments are predictable & consistent) Not chaotic & unpredictable

\*Reliable, Supportive caregivers

\*Family Structure & Routines (i.e., mealtime & bedtime routines; clean clothes; clean house)

\*Provide <u>Consistent Limits</u> and Communicate a <u>Rationale</u> for limits

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# NURTURING (RESPONSIVE to meeting children's basic needs)...

\*Meet Physical needs (i.e., food, shelter, hygiene, medical care)

\*Meet <u>Emotional needs</u> (i.e., affection, acceptance, empathy, affirmation)

\*Meet <u>Developmental needs</u> (i.e., positive learning environment, promote self-worth, confidence, perseverance, kindness, morality)



Assist clients in gaining knowledge about SSNRs that help them to be HEALTHY, COMPETENT PARENTS & PARTNERS... and help them learn how to pick a healthy partner!

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# G) Incorporating Evidence-Based PRINCIPLES into Treatment Services

Human behavior is WAY too complicated to assume that every client (with their multitude of strengths, problems, & treatment needs) can effectively be treated by one tightly controlled treatment technique/ curriculum.

Which is why incorporating evidence-based PRINCIPLES into programs that allow for *individualized treatment* and *clinical flexibility* is so important!

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MINE EVIDENCE-BAGED PRINCIPLES IN YOUTH SERVICES

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